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ORG BOARD KNOWLEDGE

It is very funny to see what a green crew member does with an Org Bd.

He eventually gets to know one terminal, the Captain. Anything that he wants he asks the Captain.

However, it can be worse than this. An org crew sometimes doesn't even know the Captain! They are a sort of drifting mob.

Knowledge of the org board permits a crew to push in the lines.

Whether the lines and terminals are in or not depends upon the crew or staff, not on one senior.

If the whole crew uses Knowledge Reports, sees the right terminals and knows enough about lines and hats to force performance of duty and service, then the org will form and smooth out and prosper.

A knowledge report to the MAA or E/O when someone has refused to do his hat, senior or junior, will accumulate enough data to permit the reposting of areas so they work.

In the final analysis service quality, cleanliness, production and prosperity depends upon a staff or crew.

L. RON HUBBARD  
FOUNDER

Compiled and issued by  
Sherry Anderson  
Compilations Missionaire

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